

Student Login Instructions

After your Admissions application has been submitted and accepted, it usually takes at least 24 hours for your account to be created. Once your account has been created, the following information will aid in your login processes.

General Login: After 24 hours of application approval your Username will default to the following:

Username: first initial, last initial, student ID number

Your name: John Doe

Student ID: 0123456

(Username would be jd0123456)

Password:

First name initial Capitalized, and last name initial not capitalized, and your 6-digit birthdate see example below.

Name: John Doe

Birthdate: 08/04/92

(Password would be Jd080492)

* *If you don't know your student ID, you will need to check your Registration Statement. In the top left-hand corner, you will find your student ID number. It is a 7-digit number. ***

Portal Guard Self-service or Password Reset Site:

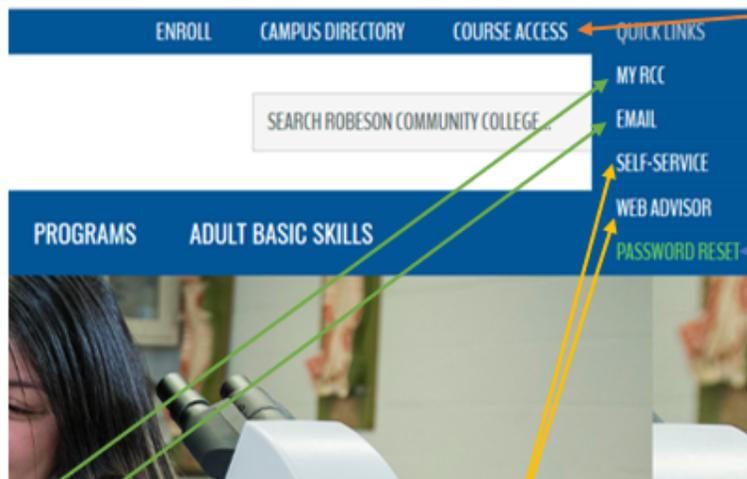
Login to password.robeson.edu to reset your password if expired by answering two of three security questions. If you have forgotten your password, you can select the option to recover/see your password.

When logging in for the first time on a school computer or into the password reset site, you may be prompted to change your password but you will be required to answer three security questions.

If you log onto a school computer and your password is expired, it will prompt you to change it.

MyRCC Portal and Email Login: To log into the MyRCC Portal, your username will be your email address. This is your username@st.robeson.edu while your password will be the same as above.

****See picture below****



Blackboard LMS login:
You'll use just your school username and password

Password Reset is to change your password when it expires or to change it if you feel the need to. Passwords can be changed once a day. Your login is your school username and password. **The system remembers the last three passwords so remember this when changing your password.**

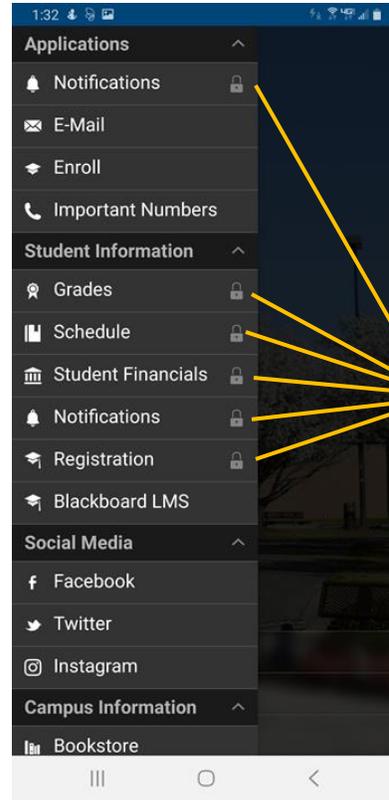
MyRCC and Email will use your email address as the login information. Your email address is your username@st.robeson.edu

Self-Service and WebAdvisor give you access to many academic features such as grades and unofficial transcripts. Your login will be your school network login. **When logging into WebAdvisor, make sure that your username does not begin with a capital letter or it will not allow you to log in.**

RCC Mobile App: Our mobile app has been improved and offers more to the student now academically. Anyone that has a *network login can log into the app* and access just about the same things they can access on campus. There are modules on the app that you will notice have locks beside them such as **Grades**, **Schedule**, and **Student Financials**. Information contained in these modules will only be available to the student upon login.

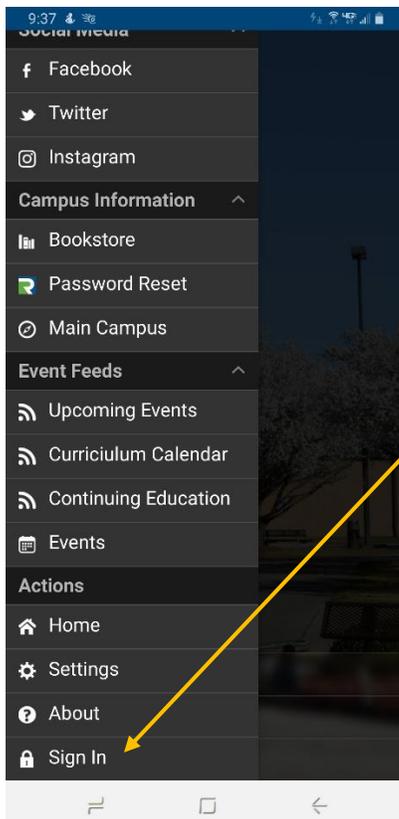
See pictures below

This is the look of the improved RCC Mobile App.



Sensitive information that will not be available until login

Urgent notifications will appear without login



This is where you go to log into the RCC Mobile App. Login is achieved with your school network login.