

Information Technology FAQ's

What is my username?

Your username is your first initial, your last initial, and your student ID number. For example, the username for student John Smith with Student ID 0123654 would be **js0123654**.

What is my password?

Your initial password will be your capital first initial, lowercase last initial, and your 6-digit birth date. For example, the initial password for student John Smith born on February 14, 1988 would be **Js021488**.

What is my email address?

Your email address is your username@st.roberson.edu. For example, the email address for student John Smith with username js0123654 would be js0123654@st.roberson.edu.

When can I login?

It takes at least 24 hours after your RCC application has been processed and accepted for your account to be created.

You must enroll with the Password Reset Site

At first login, you must register your account in order to have the ability to reset your password if it expires or is forgotten. You will login using your username and password. For example, student John Smith with username js0123654 and initial password Js021488 would login with username js0123654 and password Js021488.

Once logged in, be sure to answer the 3 security questions to register. After being logged in you have the option to add your phone under the multifactor tab to reset your account with your phone instead of answering security questions. To revisit this site go to password.roberson.edu.

The screenshot shows the 'Self Ser' (Self Service) interface. On the left, there is a green header with the text 'Self Ser'. Below it, a prompt says 'Please enter your current password to con'. There are three input fields: 'Username' (containing 'username'), 'Password' (containing 'password'), and a third field (containing 'password'). On the right, there are three dropdown menus, each with the text '-- Please choose a question --' and a downward arrow icon. Below each dropdown menu is a greyed-out input field.

For security reasons, all passwords are set to expire every 90 days. Please check email on a regular basis.

Step 1: Visit <http://www.robeson.edu/>

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COMMUNITY COLLEGE

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Campus Map and Directories

Discover RCC | In the News

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MY
RCC
LOGIN

Search

Are you ready for the fall semester?

New students and those who have not attended in the last year
Visit our admissions department,
Phone 910-272-3342,
Or complete an application online!

CLICK HERE FOR MORE INFORMATION!

APPLY FOR ADMISSIONS

PRESIDENT SEARCH

NEED MONEY FOR COLLEGE?

MOODLE PASSWORD RESET WEB ADVISOR EMAIL

Step 2: Login to the RCC Portal

How do I login to the MyRCC portal?

Click the My RCC Login button on the home page. Your username will be your email address and your password will be your initial password. For example, student. John Smith with username js0123654 and initial password Js021488 would login with username **js0123654@st.robeson.edu** and password **Js021488**.

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Step 3: Login to Moodle

How do I login to Moodle?

To get the Moodle login page, go to www.robeson.edu and click on the Moodle button (first green button under the President Search picture).

On the Moodle login page, click on Login in the upper right-hand corner and you will just enter your username and initial password. For example, student. John Smith with username js0123654 and initial password Js021488 would login with username **js0123654** and password **Js021488**. **If you have not registered for classes, you will not be able to login to Moodle.**

For security reasons, all passwords are set to expire every 90 days. Please check email on a regular basis.

Step 4: Login to WebAdvisor

How do I log into WebAdvisor?

You will log into WebAdvisor the same way you log into Moodle. To get to the WebAdvisor page, you click on the WebAdvisor button (3rd green button under the Need Money for College picture).

www.robeson.edu

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MOODLE PASSWORD RESET WEB ADVISOR EMAIL

For security reasons, all passwords are set to expire every 90 days. Please check email on a regular basis.

You will use your username and initial password. For example, student. John Smith with username js0123654 and initial password Js021488 would login with username **js0123654** and password **Js021488**.

Step 5: Login to Outlook (Student Email)

How do I log to my Email?

To log into your email, go to www.robeson.edu and click on the Email button (4th green button under the Need Money for College picture).

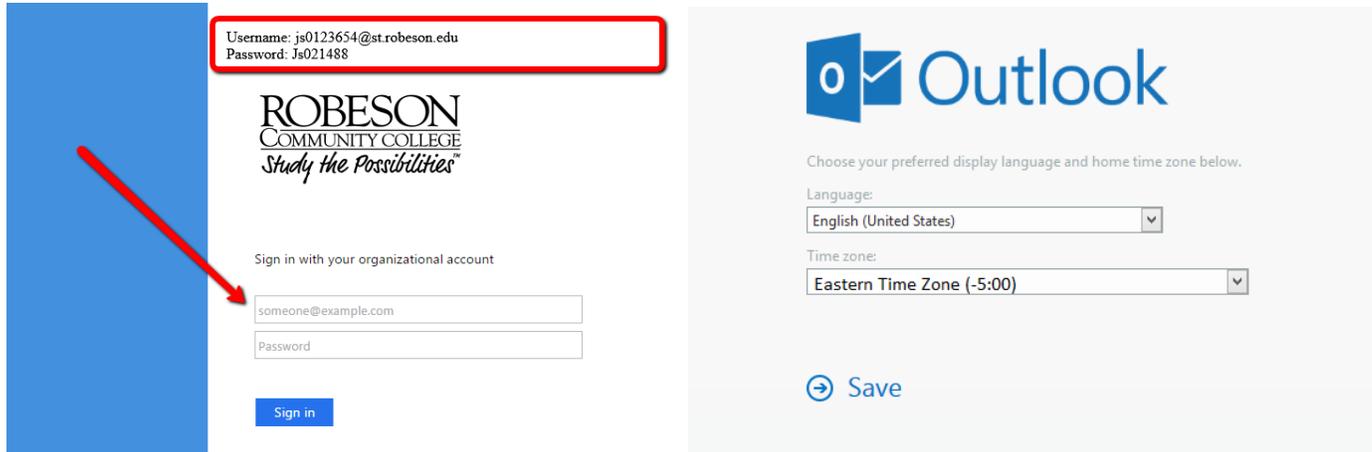
This will take you to a page that has two Outlook icons. Click on the one for Students.

For security reasons, all passwords are set to expire every 90 days. Please check email on a regular basis.

The image shows a screenshot of the Robeson Community College website. At the top, the college's logo is on the left, and navigation links for 'Discover RCC' and 'In the News' are in the center. Below this is a blue navigation bar with links for 'Degree Programs', 'Improve Job Skills', 'Adult Basic Skills', 'Services for Business', 'MY RCC LOGIN', and 'Search'. A banner image shows students in a classroom setting. Below the banner are buttons for 'MOODLE', 'PASSWORD RESET', 'WEB ADVISOR', and 'EMAIL'. On the left, a green box lists various services like 'Admissions', 'Advising', 'Bookstore', etc. Below this are social media links for Facebook and Twitter. In the center, the text 'Home | Email' is followed by a large 'Email' heading. A red arrow points from this heading to two email icons. The top icon is labeled 'Staff/Faculty' and the bottom icon is labeled 'Students'.

For security reasons, all passwords are set to expire every 90 days. Please check email on a regular basis.

On the next screen, you will enter your email address and your initial password and click Sign In. For example, student. John Smith with username js0123654 and initial password Js021488 would login with username **js0123654@st.robeson.edu** and password **Js021488**.



Username: js0123654@st.robeson.edu
Password: Js021488

ROBESON
COMMUNITY COLLEGE
Study the Possibilities™

Sign in with your organizational account

someone@example.com
Password

Sign in

Outlook

Choose your preferred display language and home time zone below.

Language:
English (United States)

Time zone:
Eastern Time Zone (-5:00)

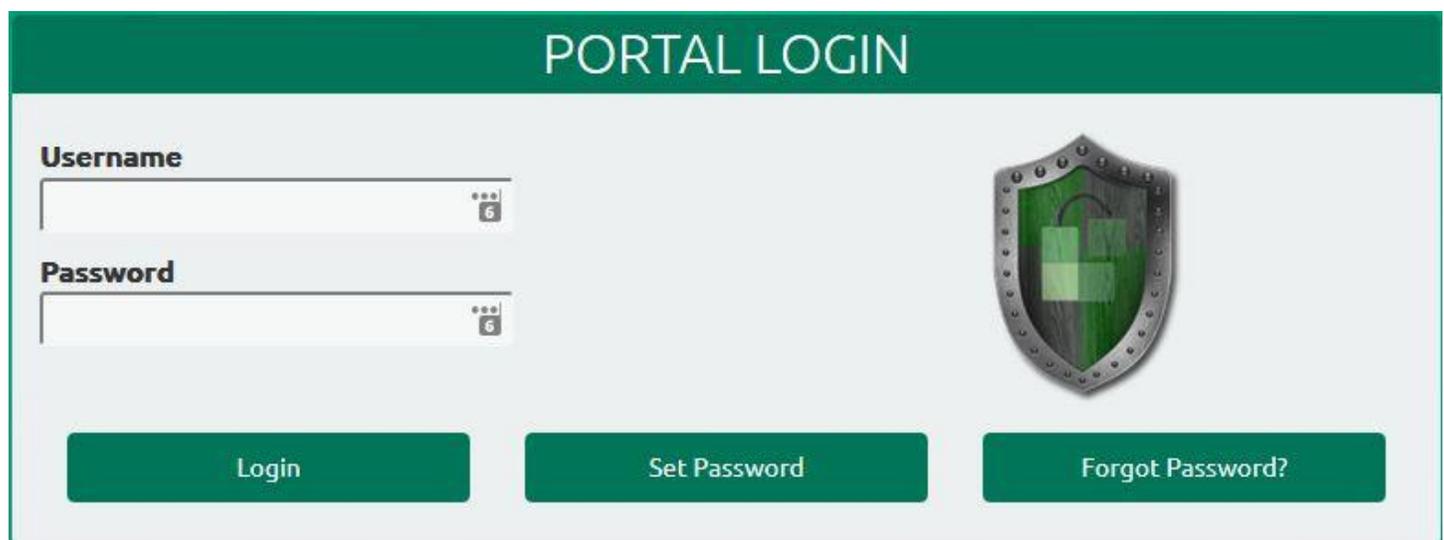
Save

Can't Login?

I can't login or I forgot my password, what do I do?

You will need to login to password.robeson.edu. **For security reasons, all passwords are set to expire every 90 days.** If your password has expired, this will reset it for you. You should receive notification through email that your password is about to expire beginning 10 days before expiration. Be sure to check your email. If you can't remember your password to login, then Click on Forgot Password to reset your account using your security questions.

If you are unable to reset your account from this site, you may also request assistance by visiting the ITHelpDesk in Building 13. To maintain security, you must provide a picture ID, RCC student identification number and/or birthdate for verification before account information is released.



PORTAL LOGIN

Username

Password

Login Set Password Forgot Password?

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