

**Robeson Community College  
Performance Measures & Standards  
2009 Report Card**

**North Carolina Community College System  
"2009 Critical Success Factors Report"**

<b>PERFORMANCE MEASURES</b>	<b>NCCCS STANDARD</b>	<b>RCC'S PERFORMANCE</b>	<b>MET STANDARD</b>
1. Progress of Basic Skills Students	75%	82%	YES
2. Passing Rates on Licensure/Certification Exams for First-Time Test Takers	Aggregate 80% Min/Exam 70%	Agg = 78% Min/Exam = 0<70%	NO
3. Performance of College Transfer Students	83%	85%	YES
4. Passing Rates in Developmental Courses	75%	73%	NO
5. Success Rate of Developmental Students in Subsequent College Level Courses	80%	90%	YES
6. Student Satisfaction of Completers and Non-completer	90%	96%	YES
7. Curriculum Students Retention, Graduation & Transfer	65%	68%	YES
8. Client Satisfaction with Customized Training	90%	96%	YES

**RCC Performance: 2009 CSF Report**

<b>All Measures Required for Bonus Performance Funding &amp; Recognition of "Exceptional Performance"</b>	<b>NCCCS STANDARD</b>	<b>STANDARDS MET</b>	<b>EXCEPTIONAL PERFORMANCE</b>
• Performance Funding Measures Met	Required = 8	6	No